

EFS-WEB HELP DOCUMENT**Error Messages and Necessary follow-up Actions**

Sno.	Error Code	Error Message(for any registered users)	Follow -up Action Needed
1.		This user is not registered properly. Please contact SNS Help Desk.	<ul style="list-style-type: none"> ▪ Check if the Member Id is linked to the Law firm Mailbox Id successfully. [View Application – Registered Applications Page] ▪ If the linking is done successfully, then call SNS Help Desk and provide the Member id and LF Mailbox ID for troubleshooting.

Sno.	Error Code	Error Message(for FE Normal User)	Follow -up Action Needed
Error Messages for Tray Module :			
1.		Please select a record to delete.	Click the option button to select the record to delete.
2.		Please select a record to duplicate.	Click the option button to select the record to duplicate.
3.		Please select a record to open.	Click the option button to select the record to open.
4.		Please select a record to move to Draft Tray.	Click the check box to select the records to move to Out Tray.
5.		Please select a record to move to Out Tray.	Click the check box to select the records to move to Out Tray.
6.		Please select a record to send.	Click the check box to select the records to send.
7.		Please select a record to mark as Acted-On	Click the check box to select the records to mark as Acted-On.
8.		This function is not applicable for Service of Documents	The Duplicate function is not available for SOD. Check if the record is a SOD or FE. Duplicate function is applicable only for FE Submission.
9.		There are No Non-Encrypted Messages available Now	When you click 'Unpack All' button during unpacking, if there are no Non-Encrypted replies available this message is displayed. You can still continue unpacking using 'Unpack' button by selecting a radio button. 'Unpack All' button is used to unpack all the non-encrypted replies only.
10.		The Following URNs are Locked by Another User. Do you Want To Continue?	Some of the URNs which you are trying to unpack by clicking 'Unpack All' button are locked by another user. you can still continue unpack the remaining URNs which are all not locked by somebody by clicking 'OK' button or can cancel to process by selecting 'Cancel' button.
11.		The Following URNs are Locked by Another User. UnPacking Cannot be	The URNs, which you are trying to unpack by clicking 'Unpack' button, are locked by another user. But you can still continue unpack the

		done Now	remaining URNs which are all not locked by somebody by way of selecting URN or by clicking 'Unpack All' button to unpack all non-encrypted replies
12.		The document <Name of the Document> is Marked as Obsolete	This happens only when the user try to SEND the submission which has a document, which is, marked as obsolete, they can not send this document. Instruct the user to remove this document and file the relevant document.
13.		Submission is being processed by Another User	Another user has locked the submission. It is recommended that the users either click the cancel button or any other button relevant button found at the bottom of the page, like Save Draft, Cancel etc.
14.		Reply PDF Path cannot be accessed in your PC. Please make sure that the path exists and you have read/write access to it.	This happens when the user is trying to Unpack. Please make sure that the path exists and you have read/write access to it.
15.		Sorry! You are trying to unpack an urn which is already unpacked	Click on Show All to refresh the page, so the messages that are unpacked will not appear in the list. Thus they will be able to avoid this error message.
16.		Sorry! The required PDF File '<file name>' is not available.	The PDF file, which you are trying to view, is not available in the local pc from where you are trying to view. You would have carried-out unpacking in some other pc.
Error Messages for Filing Module: Header Page			
17.		You cannot have more than one Main Document	Only one main document can be filed for a submission.
18.		Select the Document to Add from the combo box	Select the Document in the combo box and then click Add Document.
19.		Exceed the maximum number of Documents!	More than 9999 documents cannot be added per submission.
20.		Select/Enter Valid Document Number	The Doc. No is incomplete, Enter a valid Doc Type, Doc Serial No. Doc Year, Doc Suffix.
21.		Select/Enter Valid Reference Document Number	The Ref Doc. No is incomplete, Enter a valid Ref Doc Type, Ref Doc Serial No., Ref Doc Year, Ref Doc Suffix.
22.		Select the Law Firm Name from the combo box	For Service Bureau only, Select the Law Firm's Name from the Combo box.
23.		Select a Radio Button to Delete Record	There are no records selected from the document list, Click on the radio button to select the document that they want to delete.
24.		Exceed the maximum number of Parties!	Cannot add more than 9999 parties per submission.
25.		Select a Radio Button to Edit/Duplicate Record	There are no records selected from the party list, Click on the radio button to select the party that

			they want to edit/duplicate.
26.		Select a Radio Button to Edit Document	There are no records selected from the document list, click on the radio button to select the document that they want to edit.
27.		Submission cannot be saved. There are no Documents selected	If there are no Documents in the Document List, and the user clicks on the Save Draft button. Add at least one document.
28.		Submission cannot be saved. There are no Main Documents selected	Error occurs if the user is filing Bundle of Documents / Setting Down Bundles, and they click Save Draft. Select either Bundle of Documents / Setting Down Bundle document and add to the Document List.
29.		Submission cannot be saved. There are no Party Details selected	There are no party information entered, Add Party information.
30.		There cannot be more than one Engrossed Document	The system does not allow more than one engrossed document. At the document information page the Engrossed must be unchecked and check the Draft check box.
31.		Amendment Version is non zero. Please Enter the Case Number.	Check whether a non-zero value is entered in the Document information page, If yes, then they must provide the case number.
32.		Case Number must be blank or Amendment Version must be > 0	In case of documents like WOS, case number is not needed, but they might have entered a non-zero value, Instruct the user to clear the amendment version
33.		Case Number must be entered for the Submission to be saved	Documents such as the WOS / WOS with SIC don't need case number. But other documents need Case Number. Enter the Case Number.
34.		Document is Obsolete. Please select another Document to File ...	This happens only while duplicating the submission and saving without any changes. If the Document is obsolete, this document cannot be filed. Remove this document and file the relevant document.
35.		Judicial Officer's Name selected is Obsolete...	This happens only while duplicating the submission and saving without any changes. Go to the More Doc Info page to select the Judicial Officer from the list.
36.		You are not allowed to add another main document. A main document has already been selected.	When user clicks on "Add Document" - Only one MAIN document is allowed per submission. Create another submission file the selected document.
37.		Party information are not available. Please re-enter party	Upon click on "Load Parties" - If there are party details available then this message is shown. Please do the following: <ul style="list-style-type: none"> • Find out if the case number is from EFS Windows version. If so there might be a problem with the migrated data. • Try again after the migrated data has been inserted into the production DB • If it is not Window's Case number, User may

			have to key in the party details.
38.		Party Bill Type for the party <PARTY NAME> must be selected for Bill of costs .	This is applicable only for the Bill of Cost document.. The parties that are represented by the LF must have the a Bill Type and it must be the same as selected in the More Doc info for this document.
39.		You have selected Bill Type as <BILL TYPE> for the Bill of Costs. The party bill type for the party <PARTY NAME> must be the same.	This is applicable only for the Bill of Cost document. The parties that are represented by the LF must have the same Bill Type as what has been selected in the More Doc info for this document or Vice-Versa.
40.		Form 31, 33a, 33b must be submitted together	These are new documents for Phase 3.0, When the Users select any of the document (Form 31/ Form 33a/ Form 33b). All the three (3) documents must be filed under one submission.
41.		Party Number must be 1 for the Case Type AAS	AAS requires to have one Party and that should be Party Number 1 only.
42.		Case Type AAS will allow Party Type as Applicant only	When filing AAS, the Party Type of the only Party to be selected must be "Applicant" and should be selected from the combo list.
43.		Case Type AAS will allow one Party only	Only one party is allowed when filing an AAS type document.
44.		Please enter valid Reference Document Number for the selected document <DOC NAME>	This info is mandatory for the selected document. Please enter to save the submission.
45.		Notice of Appeal must be filed with Certificate for Security for Costs	While filing Notice of Appeal, upon click on save Draft with only this document, this message is shown. Please file Certificate for Security for Costs along with this NOA under ONE submission.
46.		The Filing Party for OS documents must at least have 1st Plaintiff.	Please check that you have at least have a 1 st Plaintiff in the Party List.
47.		The Filing Party for Bill of Cost must at least have 1 st Applicant.	Please check that you have at least have a 1 st Applicant in the Party List.
48.		The Filing Party for AAS documents must be 1st Applicant.	Please check that you have at least have a 1 st Applicant in the Party List.
49.		Place of Registration at Party level is mandatory if Party Type = 'Defendant' and Type of Admiralty = 'In Rem'.	Place of Registration is mandatory only for WOS in Admiralty Action, in the More Doc Info if Type of Admiralty is 'In Rem' and Party type is Defendant. Please enter the Place of Registration in the Party Information page if you are filing WOS in Admiralty Action.
50.		Party Type must be at least one 'Plaintiff' and one 'Defendant' for Writ	Please make sure that you have at least have one 'Plaintiff' and one 'Defendant' in the Party List.

		Of Summons In Admiralty Action (WOSADM).	
51.		Party Type must only be 'Caveator' and only one 'Caveator' can be specified for Praecipe For Caveat Against Release And Payment Out(PCARPO) or Praecipe For Caveat Against Arrest(PCAA).	Please make sure that the Party Type is a 'Caveator' , there cannot be more than one 'Caveator' .
52.		The Filing Party for Praecipe For Withdrawal Of Caveat Against Arrest(PWCAA) or Praecipe For Withdrawal Of Caveat Against Release And Payment Out(PWCRPO) documents must be only be 'Caveator' and only one 'Caveator' can be specified.	Please make sure in the Document Information Page for PWCAA or PWCRPO the Filing Party is only a 'Caveator'. Please edit and assign the correct Party Type.
53.		Party Type must be at least 'Applicant' or 'Petitioner' for Originating Motion (OM) or Originating Motion (Court Of Appeal) (OMCA).	Please make sure the Party Type is 'Applicant' or 'Petitioner' for OM/OMCA Documents.
54.		Party Type must be at least 'Applicant' for Originating Summons Bankruptcy (To Get Interim Order /Voluntary Arrangement) (OSBIO) or Originating Summons Bankruptcy (To Set Aside Statutory Demand) (OSBSD).	Please make sure the Party Type is at least 'Applicant' for OSBIO/ OSBSD Documents.
55.		Party Type must be at least one 'Petitioning Creditor' and 'Debtor' for Creditor's Bankruptcy Petition (CRBP).	Please make sure the Party Type is at least 'Petitioning Creditor' and 'Debtor' for Creditor's for CRBP Document.
56.		Party Type must be at least 'Official Assignee' and 'Debtor' for Creditor's Bankruptcy Petition (IPTO)(CRBPT) or	Please make sure the Party Type is at least 'Official Assignee' and 'Debtor' for CRBPT / DBBPI Documents.

		Debtor's Bankruptcy Petition (IPTO)(DBBPI).	
57.		Party Type must be at least 'Petitioner' for Petition Of Course (POC).	Please make sure the Party Type is at least 'Petitioner' for POC Document.
58.		Party Type must only be 'Donor' and 'Donee' for Power Of Attorney (PRPA), Deed Of Substitution (DS), Supplementary Deed (SD), Deed Of Revocation (DR) and Deed Of Rectification (DN).	Please make sure the Party Type is only 'Donor' and 'Donee' for PRPA/DS/DN/SD/DR Documents.
59.		Party Type must be at least 'Petitioner' for Winding Up Petition(PWU).	Please make sure the Party Type is at least 'Petitioner' for PWU Document.
60.		Party Type must be at least 'Petitioner' for Petition For Probate/Letters Of Administration (PBLA).	Please make sure the Party Type is at least 'Petitioner' for PBLA Document.
61.		Party Type must only be 'Caveator' and there can only be 1 caveator for Caveat Against Grant Of Probate (CAPAP).	Please make sure that the Party Type is a 'Caveator', there cannot be more than one 'Caveator' CAPAP Document.
62.		The Filing Party for Notice Of Withdrawal Of Caveat must be only be 'Caveator' and there can only be 1 caveator as Filing Party.	Please make sure in the Document Information Page for PWCAA or PWCRPO the Filing Party is only a 'Caveator'. Please edit and assign the correct Party Type.
63.		The Filing Party for Citation For Probate must be only be 'Citor' and there can be > 1 citors as Filing Party.	Please make sure in the Document Information Page for Citation For Probate the Filing Party is only be 'Citor'. Please edit and assign the correct Party Type.
64.		Petition For Probate/Letters Of Administration must be submitted together with Will if the nature of probate is specified as Probate, LA With Will Annexed, LA De Bonis Non With Will Annexed,	Please make sure that you have Petition For Probate/Letters Of Administration together with Will if the Nature of Probate specified in the More Document Information is: <ul style="list-style-type: none"> • Probate. • LA With Will Annexed. • LA De Bonis Non With Will Annexed. • Resealing Of Exemption Of LA With Will Annexed.

		Resealing Of Exemplification Of LA With Will Annexed, Resealing Of LA De Bonis Non With Will Annexed or Resealing Of LA With Will Annexed.	<ul style="list-style-type: none"> • Resealing Of LA De Bonis Non With Will Annexed. • Resealing Of LA With Will Annexed.
65.		Praeipce To Extract Grant Of LA De Bonis Non With Will Annexed must be submitted together with Will.	Please make sure that the Document Praeipce To Extract Grant Of LA De Bonis Non With Will Annexed is submitted together with Will.
66.		Praeipce To Extract Grant Of LA With Will Annexed must be submitted together with Will.	Please make sure that the Document Praeipce To Extract Grant Of LA De Bonis Non With Will Annexed is submitted together with Will.
67.		Praeipce To Extract Grant Of Probate must be submitted together with Will.	Please make sure that the Document Praeipce To Extract Grant Of Probate Non With Will Annexed is submitted together with Will.
68.		Praeipce To Extract Grant Of LA Durante Minore Aetate must be submitted together with Administration Bond (Form 171).	Please make sure that the Document Praeipce To Extract Grant Of LA Durante Minore Aetate is submitted together with Administration Bond (Form 171).
69.		Praeipce To Extract Grant Of LA De Bonis Non With Will Annexed must be submitted together with Administration Bond (Form 171).	Please make sure that the Document Praeipce To Extract Grant Of LA De Bonis Non is submitted together with Administration Bond (Form 171).
70.		Praeipce To Extract Grant Of LA With Will Annexed must be submitted together with Administration Bond (Form 171).	Please make sure that the Document Praeipce To Extract Grant Of LA De Bonis Non With Will Annexed is submitted together with Will.
71.		Praeipce To Extract Grant Of LA must be submitted together with Administration Bond (Form 171).	Please make sure that the Document Praeipce To Extract Grant Of LA With Will Annexed is submitted together with Administration Bond (Form 171).
72.		Power Of Attorney under Section 27 Trustee Act must be submitted together with Statutory Declaration.	Please make sure that the if the More Document Information in Power Of Attorney is Section 27 Trustee Act, Statutory Declaration also is submitted.

73.		PFINSP Doc No field (In More Doc Info) is applicable only to PA case type.	The Doc No. is to entered only if the File Inspection is for PA case type.
74.		Summons For Direction is not allowed to be filed in CWU case.	Please make sure that a CWU Case Number is not entered for Summons For Direction.
75.		Summons In Chambers (O 14, O18 r19, O33 r2) is not allowed to be filed in CWU case.	Please make sure that a CWU Case Number is not entered for Summons In Chambers (O 14, O18 r19, O33 r2).
76.		Summons In Chambers (Ex Parte Injunction) is not allowed to be filed in CWU case.	Please make sure that a CWU Case Number is not entered for Summons In Chambers (Ex Parte Injunction).
77.		Please Enter Valid Hand Phone Number.	The Hand Phone number must start with number 9 and must have an eight digit number.
78.		There were some Exceptions while loading the Submission.	Call SNS Help Desk.
Error Messages for Filing Module : Party Page			
79.	9102	Missing Party Serial Number	Enter the Party No. in the Party Information page.
80.	9103	Please select solicitors for the party	If the party is represented by the law firm, enter solicitor information, or select from the list.
81.	9104	Invalid Case No Format	The case number may not be complete.
82.	9105	Invalid Doc No Format	The doc number may not be complete.
83.	9101	Cannot delete a Filing Party	If party needs to be deleted, then go to document information page, from the list of the filing party, remove the party that you want to delete. Doing this will enable the deletion the party information
84.	9106	Same Party Type as the existing one.	Change the party type or party No.
85.		The number of solicitor you selected is more than 3	Max. No. of Solicitors per party is 3.
86.		Exceed the maximum number of Solicitors	Max. No. of Solicitors per party is 3.
87.		Exceed the maximum number of Related Persons	Max No. of Related Person per party is 4.
88.		Select/Enter the Party Id	Enter Party Id
89.		Select/Enter the Capacity	Enter Capacity
Error Messages for Filing Module : Document Page			
90.		Enter the PDF File Path	A PDF file must be attached to each document,

		Name	either select the document using the Browse button or key-in the file path and name.
91.		Enter the More Doc Information	Click on the More Document Information button to provide additional information for the selected document.
92.		Calculate the Fees for the Document	The estimated Fees has not been calculated, Click on the Calculate Fee Button.
93.		Enter the Partial Waiver Fees information	Enter the amount that they want to waiver.
94.		Enter the Letter Details for the Document	The Letter documents, needs more information click on the Partial Waiver information button.
95.		Please enter the Backdated Date	Click the radio button to enter the backdated information, key-in the Backdated Date/Time and the Backdated Reason
96.		Please enter the Backdated Time	Click the radio button to enter the backdated information, key-in the Backdated Date/Time and the Backdated Reason
97.		Please enter the Backdated Reason	Click the radio button to enter the backdated information, key-in the Backdated Date/Time and the Backdated Reason
98.		At least one Filing Party must be selected	All the parties that are represented by the LF will be listed, select the parties that are filing the document and add to the list box on the right hand side.
99.		No Partial Waiver Information available	If Selected "Partial" for the waiver information, need to click on the Partial Waiver Button to enter the partial waiver information.
100.		Hearing Fee Information is not applicable for this document	Hearing Fee Information is applicable for only for PFFH document.
101.		No Hearing Fee Information available	Instruct the user to click on the Hearing Fee button, to enter the hearing fee information.
102.		No More Doc Information for this Document	Not all documents need additional information, Doc Information may not be need for the Document selected.
103.		Select the Type of Waiver from the combo box	One of the waiver type has to be selected from the combo box.
104.		Select the Nature of the Document	Need to select from the options to Fully File Electronically or Partially File Electronically.
105.		No. of Color Pages cannot be more than (the number of pages displayed).	The No. of color pages cannot exceed the total number of pages. Enter a value less than the total No. of pages.
106.		Select the type of Document: Draft/Engrossed	Select the type of Document: Draft/Engrossed.
107.		Select the PDF File Path Name	A PDF file must be attached to a submission, select the document that they want to submit.
108.		File Path cannot exceed 70 characters.	The No. of characters in the text box for the PDF file path and name cannot be more than 70 , move the file to another directory whose path is less than 70

			characters.
109.		The File must be a PDF or a Sealed File	The selected file must be either a PDF file (.PDF) or Sealed File (.SLD)
110.		Check if Sending/Receiving is in progress. If not, logout and re-login.	When the sending or unpacking is in progress or aborted halfway, logout of the application and login again and try the sending or unpacking again.
111.		Enter a Foreign Country to be Admitted.	This is applicable for AAS document. Enter the country name in the text box provided.
112.		Pupillage months duration must be non-zero @ row x	Applicable for AAS document. Must enter a non-zero value at row (x) specified.
113.		Please enter the data completely @ row x	Applicable for AAS document. Must enter data completely at row (x) specified.
114.		Pupillage starting date must be lesser than the pupillage ending date @ row x	Applicable for AAS document. Must enter the pupillage range wherein the starting date must be less than or equal to the ending date at row x (Specified)
115.		Select a Nationality from the list.	Applicable for AAS document. It is a must to select a nationality from the list when saving this document.
116.		Date of Becoming a Qualified Person is mandatory.	Applicable for AAS document. Date of Becoming a Qualified Person must be entered.
117.		Select a Race from the list	Applicable for AAS document. The race must be selected from the list provided.
118.		Select Type of Identification from the list	Applicable for AAS document. Identification type must be selected from the list.
119.		Date of Birth is mandatory.	Applicable for AAS document. Date of birth must be entered.
120.		Select a Reference LPA/LPR Section.	Applicable for AAS document. This required data must be selected from the list provided.
121.		Select a Place of Birth from the list.	Applicable for AAS document. The Place of Birth must be selected from the list provided.
122.		Select a Declaration mode from the list	Applicable for AAS document. This is a must in filing the document and must be selected from the list.
123.		Select a Marital Status from the list.	Applicable for AAS document. Marital Status must be selected from the list.
124.		Select a Bill Type.	This is a mandatory additional data (More Doc. Info) for RCERTX (Registrar's Certificate for Taxation and must selected from the list.
125.		Select Nature of Appeal from the list.	Applicable for NOA document. Select Nature of Appeal from the combo box in the More Doc. Info.
126.		Please enter the Document No. data completely @ row<ROW NUMBER>	Applicable for NOA document. Enter all details of a Document No. Doc Type, Doc Year, Doc Serial, Doc Suffix, at the row number indicated in the message.
127.		Invalid Document No. Number @ row <ROW NUMBER>	Applicable for NOA document. Keyed in invalid data. Key in the correct Document No.

128.		At least one Document No. must be entered.	Applicable for NOA document.
129.		Date of Order/Judgment/Decision must be entered.	Applicable for NOA document. This is mandatory data. Click on the Calendar and select the date.
130.		Select Judge/Judicial Officer's Name from the list.	Applicable for NOA document. This is mandatory, select from the combo box.
131.		You have selected Party and Party as Bill Type. You cannot enter value here	Applicable for Bill of Cost document. After choosing Bill Type as "Party and Party", one must key in the info under section "Party and Party as Bill Details" and not the Solicitor and Client Bill Details.
132.		Sorry! You cannot change this value.	Applicable for Bill of Cost document. It depends on the Bill Type chosen, if "Party and Party" is chosen and if they try to change the value for "Solicitor and Client Bill Details", this message is shown. Choose the correct section and enter the data.
133.		Please enter Settlement Amount	Applicable for Bill of Cost document.
134.		Please enter a value more than 0 for Amount awarded in Action	Applicable for Bill of Cost document. Enter amount more than zero.
135.		Please enter Amount awarded in Action	Applicable for Bill of Cost document.
136.		Please select a Bill Type from the list	Applicable for Bill of Cost document. Select the Bill Type from the combo box.
137.		Select the Reason for Taxation from the combo box.	Applicable for Bill of Cost document.
138.		Please Enter the GST Registration Number.	Applicable for Bill of Cost document. Key in the GST Reg. No.
139.		Please enter GST Exemption Amount	Applicable for Bill of Cost document. Enter the exemption amount allowed.
Bundle of Document:			
140.		Please select a document to add	Select the document and then click Add Document
141.		Please enter volume number	Volume No. need to be entered if Volumes has been chosen in the Bundle of documents
142.		Please enter a Volume Number <VOLUME NO > or less than that	The Volume No. can only be consecutive Numbers. If it is not then this message is shown. Find the previous volume number and add 1 to get the next volume no.
143.		Please select a bundle to delete	Select a bundle and click delete.
144.		Do you want to break the Bundle into Volumes?	This message is shown when creating bundle of documents. If user clicks OK, They have to enter the volume no. else, there is no volume for the bundle.
145.		Sorry! you have already selected this document	The document is already selected. Select another document

146.		Sorry you can only select one Main bundle document in one submission	Only one main bundle document is allowed.
147.		Please select a bundle to Edit	Select the bundle, then click Edit.
148.		Please select a bundle to compose	Select the bundle, then click Compose Bundle.
149.		Enter a relevant Ref Document Number if any. \n Select Not Applicable if there is none.	Select NA or has to key in the Ref Doc. No.
Error Messages for Filing Module : MORE DOC INFO (OSB)			
150.		You are allowed to select up to 9 Nature of applications.	You can only select 9 nature of applications.
151.		Please select a Nature of Application.	You must at least select 1 nature of applications.
152.		Sorry, you have already selected XXX nature of application.	Please select another appropriate nature of application.
Error Messages for Filing Module : MORE DOC INFO (BP)			
153.		Please enter at least one basis of Presumption of Inability to Pay Debts.	Please select at least one basis of Presumption of Inability to Pay Debts.
154.		Please enter the Statutory Demand served Date or click the check box.	If the check box for Statutory Demand served Date is ticked for the date then the date must be entered.
155.		Please enter the execution completed date or uncheck the check box.	If the check box for execution completed date is checked for the date then the date must be entered.
156.		Please check the appropriate box.	The appropriate check box must be checked if the date is filled in.
157.		Please enter the debt amount.	Please enter the debt amount as it is mandatory.
158.		Debt amount cannot be zero.	Please make sure that Debt amount > 0.
159.		Please enter a valid number.	Please enter a positive number for the debt amount.
Error Messages for Filing Module : MORE DOC INFO (ADM-WOS in admiralty action)			
160.		Select an option from Nature of Claim.	Please select at least one nature of application.
161.		Select an option Type of Admiralty.	Please select an option from the combo box for type of admiralty.
162.		Type of Arrest must be entered.	If the Type of Admiralty field is "In Rem" the Type of Arrest field must be entered.
163.		Type of Arrest must not	If the Type of Admiralty field is "In Personam" the

		be entered.	Type of Arrest field must not be entered.
164.		Please select the currency if the Claim amount is entered.	Please enter the currency type if you have entered the amount.
165.		Please select the correct check box	Please select the check box “applicable” if you have an amount to key in.
166.		Please enter at least one amount owed value	Please enter at least one amount owed value and maximum of 9 values can be entered.
Error Messages for Filing Module : MORE DOC INFO (ADM-Praecipe for Caveat against Arrest) Praecipe for Caveat against release and payment out, Praecipe for withdrawal of caveat against arrest)			
167.		Please enter the Vessel/Property name.	Vessel/property name must be entered as it is mandatory.
168.		Please enter the Place of registration.	Place of registration must be entered as it is mandatory.
169.		Please select the correct check box.	If Place of registration is available please select the correct button.
170.		please select the case type.	Case type must be entered.
171.		Please enter the Document serial number	Doc serial number must be entered.
172.		Please enter the Document Year	Doc year must be entered.
173.		Please enter the Document Suffix	Doc suffix must be entered.
174.		Invalid Case Number	The case number that has been keyed in is invalid.
Error Messages for MoreDoc Info:Vessel/Property Particulars			
175.		Please select the document type	WA Document Type needs to be selected from the corresponding Combo box.
176.		Please enter the Document serial number	WA Document Serial Number need to be entered
177.		Please enter the Document Year.	WA Document Year needs to be entered.
178.		Please enter the Document Suffix.	WA Document Suffix need to be entered.
179.		Please enter a positive numeric value for gross tonnage or set the default to 0.	Gross Tonnage Text box need to be entered.
180.		Please enter a positive numeric value for Nett tonnage or set the default to 0.	Nett tonnage text box need to be entered.
181.		Please enter a positive numeric value for Cargo tonnage or set the default value to 0.	Cargo tonnage text box need to be entered.
182.		Invalid entry! Only Numbers are accepted!	

183.		Invalid entry! Only Characters are accepted!	You can only enter alphabets.
184.		Please enter the Aircraft/other details.	Air Craft/Other Details text box need to be entered
185.		Please select the correct check box.	If Aircraft/Other Detail text Box entered then the corresponding option box must be checked.
Error Messages for More Doc Info : Originating Motion			
186.		Select an option from the Legislation for Originating Motion.	One of the Legislation for Originating Motion has to be selected from the combo box.
187.		Please select a Nature of Application.	At least one of the Nature of Application must be Added from List Box.
188.		Please Select up to 9 Nature of Application	Do not select more than 9 Nature of Application
189.		Sorry, you have already selected XXXXXXXX Where XXXXXXX- Nature of Application.	Do not select same Nature of Application which is already selected.
190.		Please Enter Queen's Counsel Name	Queen's Counsel Name need to be entered if "To Admit Queen's Counsel" Nature of Application has been selected.
191.		Please Enter Queen's Counsel Id No.	Queen's Counsel Id No. needs to be entered if "To Admit Queen's Counsel" Nature of Application has been selected.
192.		XXXX is Invalid Id No. Do You want to Continue? Where XXXX – Corresponding Queen's Counsel Id No.	Please click on OK button to accept the ID or click on Cancel button to change the ID.
193.		Please Enter Queen's Counsel Country of Issue.	Please select Queen's Counsel Country of Issue from the Combo box.
194.		Please Enter Queen's Counsel Id Type.	Please select Queen's Counsel Id Type from the Combo box.
195.		Please Enter Queen's Counsel Qualification.	Please select Queen's Counsel Qualification from the Combo box.
196.		Please enter at least one Case Number.	At least One Case Number must be selected if "To Admit Queen's Counsel" Nature of Application has been selected.
197.		Please Enter CaseSerial X Where X – corresponding Case No.	Corresponding Case Serial need to be entered.
198.		Please Enter CaseYear X Where X – corresponding Case No.	Corresponding Case Year need to be entered.
199.		Please Enter Case Suffix	Corresponding Case Suffix need to be entered.

		X Where X – corresponding Case No	
200.		Invalid entry! Only Numbers are accepted!	Corresponding text box only accept positive Numbers.
201.		Invalid entry! Only Characters are accepted!	Corresponding text box only accept (alphabets) Characters.
Error Messages for More Doc Info : Originating Motion (Court of Appeal)			
202.		Select an option from the Legislation for Originating Motion.	One of the Legislation for Originating Motion to be selected from the combo box.
203.		Please select a Nature of Application.	At Least one of the Nature of Application must be Added from List Box.
204.		Please Select Unto 9 Nature of Application	Maximum of 9 Nature of Application can be selected.
205.		Sorry, you have already selected XXXXXXXX Where XXXXXXX- Nature of Application.	Do not select same Nature of Application which is already selected.
Error Messages for MoreDoc Info : Petition of Course			
206.		Please Select Nature of Application.	Nature of Application needs to be Selected from Combo box.
207.		Please Enter Numeric bill Claim only.	Do not enter negative Numbers in Bill Claim.
208.		Please Enter Positive Numeric bill Claim only.	Only Number Only allowed in Bill Claim.
209.		Amount entered exceeds the allowable amount of 9999999999.99.	Claim Amount cannot be more than 9999999999.99.
Error Messages for MoreDoc Info :			
Pracipe For Request For Certified True Copy Pracipe For Request For Certified True Copy (Power Of Attorney) Pracipe For Request For Certified True Copy (IPTO) Pracipe For Request For Certified True Copy (Bankruptcy)			
210.		DCN Number must be entered.	In Document Control Number, Document Id Text box need to be entered.
211.		DCN Check Character must be entered.	In Document Control Number, Document Check Character need to be entered.
212.		Number Of Copies must be entered.	Please enter the No. of Copies Requested.
213.		There are no DCN Details to Edit/Delete.	At least one DCN Detail must be Added in the Detail List.
214.		Enter a valid DCN.	
215.		Legislation must be selected.	Please select the Legislation.
216.		Are you sure you want	Please click OK to Delete the DCN from the list. Click

		to proceed with this operation?	on Cancel button wish to not proceed with deletion.
Error Messages for MoreDoc Info :			
Petition For Probate/Letters Of Administration [Form 168]			
Caveat Against Grant Of Probate (Form 173)			
217.		Select the Id Type from the list.	In Deceased Id Detail, At least one Id Type has to be selected from the combo box.
218.		Select the Country of Issue from the list.	Please select Country of Issue from the combo box.
219.		Select the Id Type from the list.	Please select Id Type from the combo box.
220.		The 1st line of Deceased Address is mandatory.	Please enter the 1 st line of address in the first text box.
221.		Please enter the starting estimated Death Date.	In Date of Death, Estimated Data Range starting date need to be entered manually or selected from the calendar.
222.		Please enter the ending estimated Death Date.	In Date of Death, Estimated Data Range ending date need to be entered manually or selected from the calendar.
223.		The estimated starting death date must be earlier or equal to the ending death date.	In Date of Death, Estimated Data Range start Date(From) must be earlier than end Date(To).
Error Messages for More Doc Info :Will/ Codicil			
224.		Please Enter Date.	Date text Box need to be entered or selected from the calendar.
225.		Please Enter the full date in DD/MM/YYYY format	In the date textbox please enter DD/MM/YYYY format or you can select date from the Calendar.

Note :

Some new features that you need to be aware of that existed in Phase 1.2 / 2.0 are now no longer in use.

- The concept of Documents being part of the bundle and not part of the bundle are no longer applicable. All documents selected are included in the bundle.
- Other than BOD/SDB no other MAIN document is allowed to save when the user chooses Bundle of Document as the Submission type.

Some new rules for bundles:

- There can be 9 bundles under one submission.
- Each bundle can have 99 volumes.
- Each volume can in turn have 99 documents.
- The user has to choose if he/she wants the bundle to be split into different Volumes.

Validation Rules applicable to phase 3.0 documents:

Please refer to the above for the action to be taken in case of messages prompted by the system.

- NOA and CSC have to be filed together.
- Form 31, 33a, 33b are to be filed together (for Inter pleader Summons documents).
- For Bill of Cost document to be filed, User must provide the Bill Type in the Party Information page. It must be the same as chosen in the More Doc. Info. The validation is done when the user clicks on Save Draft and if bill type does not match a message is shown as described above in the list of errors.
- Users can now save submission without a document. They are allowed to just Quote the DCN and save the submission.

Error Messages for All the Reports :			
1.		Enter at least anyone among – URN, Case Number, File Ref. No	Enter either the Unique Reference No. or Case Number or File Ref. No. Before clicking the “PrintReport” button.
2.		Please Enter a Range of Case Number [or] File Ref. No.	Enter either Case Numbers in the From and To Case Number fields [or] File Ref. No. in the From and To File Ref. No. fields before clicking the “Print to Screen” button. So that records are sorted out within that range.
3.		Invalid URN	Enter the full URN without any special characters.
4.		Please select a Case Type to sort Case Number	Select anyone of the Case Type from the list box in order to sort the Case Number for that particular Case Type alone.
5.		Please enter the Serial Number for the Case No.	Enter the Serial Number for the Case Number, if he have selected the Case Type and left the Serial Number field empty.
6.		Please enter a valid Serial Number for the Case No.	Enter a valid Serial Number without any alphabets and special characters.
7.		Please enter the Year for the Case No.	Enter the Year for the Case Number, if he have selected the Case Type and left the Year field empty.
8.		Please enter a valid Year for the Case No.	Enter a valid Year without any alphabets and special characters.
9.		Please enter a valid Suffix for the Case No. or leave the field empty	Enter a valid Suffix for the Case Type and Serial Number entered by the user or ask them to leave the Suffix field empty.
10.		Please enter the full date in DD/MM/YYYY format.	Only one main document can be filed for a submission.
11.		Invalid Date.	Enter a valid Day(01 to 31)in the Date field.
12.		Invalid value for month in Date.	Enter a valid month (01 to 12) in the Date field.
13.		Enter a value between 1900 to 2100 for year in Date.	Enter a valid Year (1900 to 2100) in the Date field.

14.		Please provide both filing To and From Date.	Enter both the To and From Date and not to leave any one of these Date field empty.
15.		Please provide both file Received by SNS To and From Date.	Enter both the To and From Date and not to leave any one of these Date field empty.
16.		Please provide both file Downloaded To and From Date.	Enter both the To and From Date and not to leave any one of these Date field empty.
17.		The To-Day must be before the Current-Day.	Enter a Day in the Date field that must be either Current Day or any of the Previous Dates. (Basically the To-Date should not exceed the Current-Date).
18.		The To-Month must be before the Current-Month.	Enter a Month in the Date field that must be either Current Month or any of the Previous months. (Basically the To-Date should not exceed the Current-Date).
19.		The To-Year must be before the Current-Year.	Enter a Year in the Date field that must be either Current Year or any of the Previous Year. (Basically the To-Date should not exceed the Current-Date).
20.		The From-Day must be before the Current-Day.	Enter a Day in the Date field that must be either Current Day or any of the Previous Dates. (Basically the From-Date should not exceed the Current-Date).
21.		The From-Month must be before the Current-Month.	Enter a Month in the Date field that must be either Current Month or any of the Previous months. (Basically the From-Date should not exceed the Current-Date).
22.		The From-Year must be before the Current-Year.	Enter a Year in the Date field that must be either Current Year or any of the Previous Year. (Basically the From-Date should not exceed the Current-Date).
23.		The From-Day must be before the To-Day.	Enter a Day in the From-Date field that should not exceed the Day entered in the corresponding To-Date field. (Basically the From-Date should not exceed the corresponding To-Date).
24.		The From-Month must be before the To-Month.	Enter a Month in the From-Date field that should not exceed the Month entered in the corresponding To-Date field. (Basically the From-Date should not exceed the corresponding To-Date).
25.		The From-Year must be before the To-Year.	Enter a Year in the From-Date field that should not exceed the Year entered in the corresponding To-Date field. (Basically the From-Date should not exceed the corresponding To-Date).
26.		Choose an item to confirm the selection.	Select any one of the Case Number or File Ref. No. from the Case No. / File Ref. No. list by clicking the corresponding option button before clicking the "Confirm selection" button.
27.	9993	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
28.	9993A	Report is not generated, Please try after some	Call SNS.

		time/Contact SNS.	
29.	9993B	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
30.	9993C	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
31.	9993D	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
32.	9993E	Report is not generated, Please try after some time/Contact SNS	Call SNS.
33.	9993F	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
34.	9993G	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
35.	9993H- DCOD- NULL, 9993HCTY P-NULL, 9993H- NIDL, 9993H- NULL	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
36.	9993I	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
37.	9993J	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
38.	9993- DACT	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
39.	9992, 9992- DACT	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
40.	9992A	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
41.	9992B	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
42.	9992C	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
43.	9992D	Report is not generated, Please try after some	Call SNS.

		time/Contact SNS.	
44.	9992E	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
45.	9992F	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
46.	9992G	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
47.	9992H	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
48.	9992I	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
49.	9992J	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
50.	9995	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
51.	9995A	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
52.	9995B	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
53.	9995C	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
54.	9995D	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
55.	9995E	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
56.	9995F	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
57.	9995G	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
58.	9995H	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
59.	9995I	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
60.	9995J	Report is not generated, Please try after some	Call SNS.

		time/Contact SNS.	
61.	9995-DACT	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
62.	9995-Chk-invalid	Report is not generated, Please try after some time/Contact SNS.	Call SNS.
63.	9995-Chk-null	Report is not generated, Please try after some time/Contact SNS.	Call SNS.

Error Messages and Necessary follow-up Actions for Sys Admin module

Sno.	Error Code	Error Message(for FE)	Follow-up Action Needed
1.	SA – Sys Config	Please enter the default source PDF file path.	The PDF path cannot be empty.
2.		The default source PDF file path should not be greater than 17 characters.	The PDF path cannot be greater than 17 characters in length.
3.		Please enter the valid source PDF file path.	Please enter hard disk drive path. Drives A or B is not allowed.
4.		Please enter the valid reply PDF file path.	Please enter hard disk drive path. Drives A or B is not allowed.
5.		Please enter the Limit View on Draft Tray.	The text box cannot be left empty.
6.		Please enter the Limit View on Out Tray.	The text box cannot be left empty.
7.		Please enter the Limit View on Sent Tray.	The text box cannot be left empty.
8.		Please enter the Limit View on Action On.	The text box cannot be left empty.
9.		Please enter the valid numbers for the Limit View on Draft Tray.	The value entered in this text box cannot be non-numeric. Decimal values are not accepted as well.
10.		Please enter the valid numbers for the Limit View on Out Tray.	The value entered in this text box cannot be non-numeric. Decimal values are not accepted as well.
11.		Please enter the valid numbers for the Limit	The value entered in this

		View on Sent Tray.	text box cannot be non-numeric. Decimal values are not accepted as well.
12.		Please enter the valid numbers for the Limit View on Action On.	The value entered in this text box cannot be non-numeric. Decimal values are not accepted as well.
13.	SA – Law firm info.	Please enter law firm name.	The law firm name field cannot be left empty.
14.		The law firm name should not be greater than 120 characters.	The law firm name field cannot greater than 120 characters.
15.		Please enter a valid law firm name.	The law firm name cannot contain any other character other than the following abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ PQRSTUVWXYZ012345678 9 .,:;()#*&\\/_-
16.		Please enter law firm address in the first line.	The first address line cannot be left blank.
17.		The law firm address in the first line should not be greater than 30 characters.	The first address line cannot be greater than 30 characters in length.
18.		Please enter a valid law firm address in the first line.	The entered address cannot contain any other character other than the following abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ PQRSTUVWXYZ012345678 9 .,:;()#*&\\/_-
19.		The law firm address in the second line should not be greater than 30 characters.	The second address line cannot be greater than 30 characters in length.
20.		Please enter a valid law firm address in the second line.	The entered address cannot contain any other character other than the following abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ PQRSTUVWXYZ012345678 9 .,:;()#*&\\/_-
21.		The law firm address in the third line should not be greater than 30 characters.	The third address line cannot be greater than 30 characters in length.
22.		Please enter a valid law firm address in the	The entered address

		third line.	cannot contain any other character other than the following abcdefghijklmnopqrstuv wxyzABCDEFGHIJKLMNO PQRSTUVWXYZ012345678 9 .,:;()#*&\\/_-
23.		The law firm address in the fourth line should not be greater than 30 characters.	The third address line cannot be greater than 30 characters in length.
24.		Please enter a valid law firm address in the fourth line.	The entered address cannot contain any other character other than the following abcdefghijklmnopqrstuv wxyzABCDEFGHIJKLMNO PQRSTUVWXYZ012345678 9 .,:;()#*&\\/_-
25.		Please enter law firm telephone number.	The law firm telephone number field cannot be left empty.
26.		Please enter a valid telephone number.	The telephone number entered should be a valid one and cannot be non-numeric.
27.		The law firm telephone number should not be greater than 20 digits.	The telephone number cannot contain more than 20 digits.
28.		Please enter a valid fax-country number.	The entered fax country code has to be a valid number and cannot be non-numeric.
29.		The law firm fax-country number should not be greater than 4 digits.	The fax country code cannot be more 4 digits.
30.		Please enter a valid fax-area number.	The entered fax area no has to be a valid number and cannot be non-numeric.
31.		The law firm fax-area number should not be greater than 4 digits.	The fax area no cannot be more 4 digits.
32.		Please enter law firm fax number.	The fax no. field cannot be left blank.
33.		Please enter a valid fax number.	The entered fax no has to be a valid number and cannot be non-numeric.
34.		Please Enter Valid Hand Phone Number.	The Hand Phone number must start with number 9 and must have an eight digit number.
35.		The law firm fax number should not be	The fax no cannot be

		greater than 10 digits.	more 10 digits.
36.	SA – Work group.	Please select one Work Group to open	One of the radio buttons has to be checked to invoke this operation.
37.		Please select one Work Group to delete	One of the radio buttons has to be checked to invoke this operation.
38.		The 'Admin' Work Group cannot be deleted!	The 'Admin' work group cannot be deleted.
39.		The 'Everyone' Work Group cannot be deleted!	The 'Everyone' work group cannot be deleted.
40.		Please enter the WorkGroup name.	The work group name cannot be left blank.
41.		Please enter the valid WorkGroup name with the English alphabet letters.	Only alphabets are allowed
42.		The WorkGroup name should not be greater than 120 characters.	Only 120 chracters are allowed for this work group name.
43.	SA – Case Transfer	Please select one URN to update	One of the displayed radio button has to be checked to invoke this operation.
44.	9701	EFS SysAdmBean SysAdmBean getLFWebActID - FinderException	Call SNS Helpdesk
45.	9702	EFS SysAdmBean getLFWebActID - BaseException.	Call SNS Helpdesk
46.	9703	EFS SysAdmBean getLFWebActID - SQLException.	Call SNS Helpdesk
47.	9704	EFS SysAdmBean getLFWebActID - Exception.	Call SNS Helpdesk
48.	9705	EFS SysAdmBean getSysConfig - FinderException.	Call SNS Helpdesk
49.	9706	EFS SysAdmBean getSysConfig - BaseException.	Call SNS Helpdesk
50.	9707	EFS SysAdmBean getSysConfig - SQLException.	Call SNS Helpdesk
51.	9708	EFS SysAdmBean getSysConfig - Exception.	Call SNS Helpdesk
52.	9709	EFS SysAdmBean validateSysConfig - Exception.	Call SNS Helpdesk
53.	9710	EFS SysAdmBean updateSysConfig Attempt to UPDATE TEFS_sysGlobalSet returned	Call SNS Helpdesk
54.	9711	EFS SysAdmBean updateSysConfig - BaseException.	Call SNS Helpdesk
55.	9712	EFS SysAdmBean updateSysConfig - SQLException.	Call SNS Helpdesk
56.	9713	EFS SysAdmBean updateSysConfig - Exception.	Call SNS Helpdesk

57.	9785	getUserLimit - FinderException.	Call SNS Helpdesk
58.	9786	EFS SysAdmBean getUserLimit - BaseException.	Call SNS Helpdesk
59.	9787	EFS SysAdmBean getUserLimit - SQLException.	Call SNS Helpdesk
60.	9788	EFS SysAdmBean getUserLimit - Exception.	Call SNS Helpdesk
61.	9790	Attempt to UPDATE TEFS_UserID returned	Call SNS Helpdesk
62.	9791	EFS SysAdmBean updateUserLimit - BaseException.	Call SNS Helpdesk
63.	9792	EFS SysAdmBean updateUserLimit - SQLException.	Call SNS Helpdesk
64.	9793	EFS SysAdmBean updateUserLimit - Exception.	Call SNS Helpdesk
65.	9714	EFS SysAdmBean getLFRef SC - FinderException.	Call SNS Helpdesk
66.	9715	EFS SysAdmBean getLFRef - BaseException.	Call SNS Helpdesk
67.	9716	EFS SysAdmBean getLFRef - SQLException.	Call SNS Helpdesk
68.	9717	EFS SysAdmBean getLFRef - Exception.	Call SNS Helpdesk
69.	9718	EFS SysAdmBean getLFInfo - FinderException.	Call SNS Helpdesk
70.	9719	EFS SysAdmBean getLFInfo - BaseException.	Call SNS Helpdesk
71.	9720	EFS SysAdmBean getLFInfo - SQLException.	Call SNS Helpdesk
72.	9721	EFS SysAdmBean getLFInfo - Exception.	Call SNS Helpdesk
73.	9722	EFS SysAdmBean validateLFInfo - Exception.	Call SNS Helpdesk
74.	9723	EFS SysAdmBean updateLFInfo Attempt to UPDATE TEFS_refLawFirm returned	Call SNS Helpdesk
75.	9724	EFS SysAdmBean updateLFInfo - BaseException.	Call SNS Helpdesk
76.	9725	EFS SysAdmBean updateLFInfo - SQLException.	Call SNS Helpdesk
77.	9726	EFS SysAdmBean updateLFInfo - Exception.	Call SNS Helpdesk
78.	9727	EFS SysAdmBean getCaseTransList - BaseException.	Call SNS Helpdesk
79.	9728	EFS SysAdmBean getCaseTransList - SQLException.	Call SNS Helpdesk
80.	9729	EFS SysAdmBean getCaseTransList - Exception.	Call SNS Helpdesk
81.	9730	EFS SysAdmBean getUserWGList - BaseException.	Call SNS Helpdesk
82.	9731	EFS SysAdmBean getUserWGList - SQLException.	Call SNS Helpdesk
83.	9732	EFS SysAdmBean getUserWGList - Exception.	Call SNS Helpdesk
84.	9733	EFS SysAdmBean createDOMObj - SAXParseException.	Call SNS Helpdesk
85.	9734	EFS SysAdmBean createDOMObj - SAXException.	Call SNS Helpdesk
86.	9735	EFS SysAdmBean createDOMObj - ParserConfigurationException.	Call SNS Helpdesk
87.	9736	EFS SysAdmBean createDOMObj - IOException.	Call SNS Helpdesk

88.	9737	EFS SysAdmBean updateCaseInfo Attempt to UPDATE TEFS_ReplyDetail returned	Call SNS Helpdesk
89.	9738	EFS SysAdmBean updateCaseInfo - BaseException.	Call SNS Helpdesk
90.	9739	EFS SysAdmBean updateCaseInfo - SQLException.	Call SNS Helpdesk
91.	9740	EFS SysAdmBean updateCaseInfo - Exception.	Call SNS Helpdesk

Error Messages and Necessary follow-up Actions

Sno.	Error Code	Error Message(for Document Index Search)	Follow -up Action Needed
1.	9401	9401 Please launch EFS main menu and invoke Document Index Search option again or call help desk.	<ul style="list-style-type: none"> ▪ Use EFS main menu and invoke Document Index Search ▪ Start from login page.
2.	9402	9402 Please launch EFS main menu and invoke Document Index Search option again or call help desk.	<ul style="list-style-type: none"> ▪ Use EFS main menu and invoke Document Index Search ▪ Start from login page.
3.	9403	9403 Please launch EFS main menu and invoke Document Index Search option again or call help desk.	<ul style="list-style-type: none"> ▪ Use EFS main menu and invoke Document Index Search ▪ Start from login page.
4.	9405	9405 Please launch EFS main menu and invoke Document Index Search option again or call help desk.	<ul style="list-style-type: none"> ▪ Call SNS Helpdesk
5.	9407	9407 Please launch EFS main menu and invoke Document Index Search option again or call help desk.	<ul style="list-style-type: none"> • Call SNS Helpdesk
6.	9408	9408 Please launch EFS main menu and invoke Document Index Search option again .	<ul style="list-style-type: none"> ▪ Go to EFS main menu and click on Document Index Search option.

7.	9409	9409 Database error, please call help desk.	▪ Call SNS Helpdesk
8.	9410	9410 Database error, please call help desk.	▪ Call SNS Helpdesk
9.	9411	9411 Close the browser and launch EFS main menu again to continue or call help desk.	▪ Close the browser and try to run the EFS application again. If error persists, Call SNS Helpdesk
10.	9412	9412 Close the browser and launch EFS main menu again to continue or call help desk	▪ Call SNS Helpdesk
11.	9413	9413 Invalid Option Entered, Close the browser and launch EFS main menu again to continue or call help desk .	▪ Try to use Document Index Search with correct option.
12.	9415	9415 Database error, please call help desk.	▪ Call SNS Helpdesk
13.	9423	9423 Logout and launch EFS main menu again.	▪ Call SNS Helpdesk
14.	9424	9424 Logout and launch EFS main menu again.	▪ Call SNS Helpdesk
15.	9414	9414 Database error, please call help desk.	▪ Call SNS Helpdesk
16.	9430	9430 Database error, please call help desk.	▪ Call SNS Helpdesk
17.	9431	9431 Database error, please call help desk.	▪ Call SNS Helpdesk
18.	9432	9432 Database error, please call help desk.	▪ Call SNS Helpdesk
19.	9433	9433 Database error, please call help desk.	▪ Call SNS Helpdesk
20.	9434	9434 Database error, please call help desk.	▪ Call SNS Helpdesk
21.	9435	9435 Database error, please call help desk.	▪ Call SNS Helpdesk
22.	9436	9436 Database error, please call help desk.	▪ Call SNS Helpdesk
23.	9437	9437 Database error, please call help desk.	▪ Call SNS Helpdesk.
24.	9438	9438 Database error, please call help desk.	▪ Call SNS Helpdesk
25.	9439	9439 Database error, please call help desk.	▪ Call SNS Helpdesk.

Sno.	Error Code	Error Message(for Service of Documents)	Follow-up Action Needed
1.	9501	9501 INVALID Option Logout And Login Again	Logout And Login Again

2.	9502	9502 SOD Query Error	Call SNS Helpdesk
3.	9503	9503 SelectDoc Invalid Page Number Passed	Call SNS Helpdesk
4.	9504	9504 SelectDoc & nPage==1 Query Error	Call SNS Helpdesk
5.	9505	9505 SelectDoc & Getting the Solicitor Info	Call SNS Helpdesk
6.	9506	9506 SOD Null Object	Call SNS Helpdesk.
7.	9507	9507 SelectDoc & Getting the Solicitor Info Check Document	Call SNS Helpdesk.
8.	9508	9508 SelectDoc & While Getting the Document Info Check Document	Call SNS Helpdesk
9.	9509	9509 SelectDoc & nPage >10 & nPage < 100 Query Error	Call SNS Helpdesk
10.	9510	9510 DataBase While looking for Report Call CrimsonLogic	Call SNS Helpdesk
11.	9511	9511 ServeReport Interface Error	Call SNS Helpdesk
12.	9512	9512 Serve Report while Creating Report Try Again	Call SNS Helpdesk
13.	9513	9513 Object Error Call CrimsonLogic	Call SNS Helpdesk
14.	9514	9514 CommsMgr InterfaceError	Call SNS Helpdesk
15.	9515	9515 CommsMgr Logout And Login Again	Check the Attributes and the Call SNS Helpdesk
16.	9516	9516 SERVED DataBaseError Call CrimsonLogic	Call SNS Helpdesk
17.	9517	9517 Don't Use Back Button While Processing	Don't use Back Button in the Browser
18.	9518	9518 InTray Query Error	Call SNS Helpdesk
19.	9519	9519 InTray Data Base Error Call CrimsonLogic	Call SNS Helpdesk
20.	9520	9520 InTrayOpen SessionError Please Try Again	Call SNS Helpdesk
21.	9521	9521 GENCTF SessionError Please Try Again	Call SNS Helpdesk
22.	9523	9523 UpdateAction DataBaseError Call CrimsonLogic	Call SNS Helpdesk
23.	9524	9524 InTray Update Error Call CrimsonLogic	Call SNS Helpdesk
24.	9526	9526 SOD SentOpen SessionError Try Again	Call SNS Helpdesk
25.	9525	9525 SentOpen DataBaseError Call CrimsonLogic	Call SNS Helpdesk
26.	9526	9526 SentOpen Request Error Call CrimsonLogic	Call SNS Helpdesk
27.	9527	9527 InTrayShowAll Query Error	Call SNS Helpdesk
28.	9528	9528 InTraySortBy Query Error	Call SNS Helpdesk
29.	9529	9529 InTrayFilterBy Query Error	Call SNS Helpdesk
30.	9530	9530 Object Error Call CrimsonLogic	Call SNS Helpdesk
31.	9531	9531 ReciptGroup Object Error Call CrimsonLogic	Call SNS Helpdesk
32.	9532	9532 GroupModify Check LawFirm	Call SNS Helpdesk

		Group Try Again	
33.	9536	9536 RecipientGroup DataBaseError Check Lawfirms in Group Try Again	Call SNS Helpdesk.
34.	9537	9537 Recipient Group LawFirm Error Check Lawfirm Names Try Again	Call SNS Helpdesk
35.	9538	9538 Recipient Group LawFirm Error Check Lawfirm Names Try Again	Call SNS Helpdesk
36.	9539	9539 Recipient Group LawFirm Error Check Lawfirm Names Try Again	Call SNS Helpdesk
37.	9540	9540 Recipient Group LawFirm Error Check Lawfirm Names Try Again	Call SNS Helpdesk
38.	9542	9542 GRP Check Group Name	Call SNS Helpdesk
39.	9543	9543 GRP Object Error Try Again	Call SNS Helpdesk
40.	9544	9544 GRP DataBaseError Call CrimsonLogic	Call SNS Helpdesk
41.	9545	9545 ConfirmCreate Session Error Try Again	Call SNS Helpdesk
42.	9546	9546 ConfirmCreate DataBase Error Call Crimson Logic	Call SNS Helpdesk
43.	9547	9547 ConfirmCreate Query Error	Call SNS Helpdesk
44.	9548	9548 Delete Group Check Group Try Again	Call SNS Helpdesk
45.	9549	9549 Delete Group DataBase Error Call Crimson Logic	Call SNS Helpdesk
46.	9550	9550 Delete Group LawFirm Error Check the Lawfirms in the Group Try Again	Call SNS Helpdesk
47.	9561	9561 URL Error Call CrimsonLogic	Call SNS Helpdesk

Sno.	Error Code	Error Message(for JCFO Submission)	Follow -up Action Needed
1	9601	9601 ce.getMessage() CFOServlet create CFOBeanHandle CreateException	Call SNS Helpdesk
2	9602	9602 e.getMessage() CFOServlet createCFOBeanHandle e.printStackTrace()	Call SNS Helpdesk
3	9603	9603 ce.getMessage() CFOServlet create CaseNoBeanHandle CreateException	Call SNS Helpdesk
4.	9604	9604 e.getMessage() CFOServlet createCaseNoBeanHandle e.printStackTrace()	Call SNS Helpdesk
5.	9605	9605 RemoteException Occured CFOServlet getCFOBeanHandle()	Call SNS Helpdesk
6.	9606	9606 Exception Occured CFOServlet getCFOBeanHandle()	Call SNS Helpdesk
7.	9607	9607 RemoteException Occured CFOServlet getCaseNoBeanHandle()	Call SNS Helpdesk
8.	9608	9608 Exception Occured CFOServlet getCaseNoBeanHandle()	Call SNS Helpdesk
9	9609	9609 ce.getMessage() CFOServlet createSolicitorBeanHandle CreateException	Call SNS Helpdesk
10.	9610	9610 e.getMessage() CFOServlet createSol	Call SNS Helpdesk

		icatorBeanHandle e.printStackTrace()	
11	9611	9611 RemoteException Occured CFOServlet getCFOsolicitorBeanHandle()	Call SNS Helpdesk
12	9612	9612 Exception Occured CFOServlet getCFOsolicitorBeanHandle()	Call SNS Helpdesk
13	9613	9613 ce.getMessage() CFOServlet create CPDBeanHandle CreateException	LoadCasePartyHandler Null in Session.Again Call the Header Page.
14	9614	9614 e.getMessage() CFOServlet createC PDBeanHandle e.printStackTrace()	Call SNS Helpdesk.
15	9615	9615 Handler is Null CFOServlet getCPDBeanHandle()	Call SNS Helpdesk
16	9616	9616 RemoteException Occured CFOServlet getCPDBeanHandle()	Call SNS Helpdesk
17	9617	9617 Exception Occured CFOServlet getCPDBeanHandle()	Call SNS Helpdesk
18	9618	9618 ce.getMessage() CFOServlet create WrkGpBeanHandle CreateException	Call SNS Helpdesk
19	9619	9619 e.getMessage() CFOServlet createWr kGpBeanHandle e.printStackTrace()	Call SNS Helpdesk
20	9620	9620 RemoteException Occured CFOServlet getWrkGpBeanHandle()	Call SNS Helpdesk
21	9621	9621 Exception Occured CFOServlet getWrkGpBeanHandle()	Call SNS Helpdesk
22	9622	9622 ce.getMessage() CFOServlet loadSu bmissionBeanHandle CreateException	Call SNS Helpdesk.
23	9623	9623 e.getMessage() CFOServlet loadSub missionBeanHandle e.printStackTrace()	Call SNS Helpdesk
24	9624	9624 RemoteException Occured CFOServlet getLoadSubmissionBeanHandle()	Call SNS Helpdesk
25	9625	9625 Exception Occured CFOServlet getLoadSubmissionBeanHandle()	Call SNS Helpdesk.
26	9626	9626 CFOServlet BaseAppException	Call SNS Helpdesk
27	9627	9627 CFOServlet Internal Error (Remove Exception) doPost()	Call SNS Helpdesk
28	9628	9628 CFOServlet Internal Error (Remove Exception) doPost()	Call SNS Helpdesk

SL No.	Error Code	Error Message	Follow-up Action Needed
(SENDING & UNPACKING)			
1.	9900	Pack File not found while unpacking	Please call SNS and provide URN for debugging
2.	9901	Certificate File Creation failed	Please call SNS and provide URN for debugging
3.	9902	XML File Creation failed	Please call SNS and provide URN for debugging
4.	9903	XML Document	Please call SNS and provide URN for debugging

SL No.	Error Code	Error Message	Follow-up Action Needed
		Creation failed	
5.	9904	Jar File Creation failed	Please call SNS and provide URN for debugging
6.	9909	DB Update Error	Please call SNS and provide URN for debugging
7.	9905	DB Insertion Error	Please call SNS and provide URN for debugging
8.	9906	DB Insertion Error	Please call SNS and provide URN for debugging
9.	9912	PDF documents have been modified	Check whether the PDF document used for submission is in the local system & has not been modified after creating the submission
10.	9913	User closed the window or other error happened	User aborted the operation.
11.	9914	Token Owner or Token Reference No. is not found in TokenDetail	Smart card used for filing may not have the certificate information
12.	9916	XML File not found	Please call SNS and provide URN for debugging
13.	9915	XML File is zero bytes	Please call SNS and provide URN for debugging
14.	9922	PakFile is zero bytes	Please call SNS and provide URN for debugging
15.	9921	PakFile not found while sending	
16.	9911	All FTP Error Messages (Please refer below)	Please call SNS and provide the Error Message displayed by Message box.
17.	9911	Invalid LF WebAccountID	Call SNS Helpdesk
18.	9911	Invalid user or password	Call SNS Helpdesk
19.	9911	No such file or directory	Call SNS Helpdesk
20.	9911	No Database Connection	Call SNS Helpdesk
21.	9911	User cancelled the file transferring or other error happened.	The process was aborted. Please resend the submission.
22.	9911	Invalid URN.	Call SNS Helpdesk
23.	9911	Undefined.	Call SNS Helpdesk
24.	9911	Unable to Connect to Remote Host.	Check the network connectivity between SNS and user side, also firewall setting if they have.

Sno.	Error Code	Error Message(for FTP – FILE TRANSFER WHILE SENDING AND UNPACKING)	Follow-up Action Needed
25	9911	Invalid LF WebAccountID	Call SNS Helpdesk
26	9911	Invalid user or password	Call SNS Helpdesk
27	9911	No such file or directory	Call SNS Helpdesk
28	9911	No Database Connection Get	Call SNS Helpdesk
29	9911	User cancel the file transferring or other error happened	User should try re-send if they abort the transmission.
30	9911	Invalid URN	Call SNS Helpdesk
31	9911	Undefined	Call SNS Helpdesk
32	9911	Unable to Connect to Remote Host	Ask user check the network connectivity between SNS and user side, also firewall setting if they have.

Sno.	Error Code	Error Message	Follow-up Action Needed
Error Messages for Packager :			
1.	101	User aborted the process	Restart the process
2.	103	Password file creation failed	Make sure that the temp path1 and c:\temp are exists and accessible. For temp path1, look in packweb.ini
3.	102	Failed to open password file	Restart the process
4.	104	Failed to read password file	Restart the process
5.	105	File copy error	Make sure that the temp path1 is exists and accessible. For temp path1, look in packweb.ini
6.	106	Failed to read profile file	Make sure that the pdf source file exists. If so, advise the user to Restart the process
7.	107	Failed to read encr file	Make sure that "c:\\temp" exists.
8.	108	disk free space	Make sure that there is enough space on the disk C (root directory) . Minimum required is 2.5 times of the file size.
9.	109	User card token expired	Change the smart card's password
10.	110	File not found	Make sure that the source pdf file exists.
11.	111	Path does not exists	Make sure that the source pdf file path exists.
12.	112	Space not available	Make sure that there is enough space on the disk C (root directory). Minimum required is 2.5 times of the file size.

13.	113	Invalid file size	Make sure that the source pdf file's size must greater than zero.
14.	114	Temp path and reply pdf path are same.	Make sure that the reply pdf path and temppath1 should not be same. If both are same then change the reply pdf path by logging to EFS-Web as SysAdmin.
15.	100		Call SNS Helpdesk
16.	200		Not enough memory to complete the action. Check for disk space and free out some disk space.
17.	140		Call SNS Helpdesk.
18.	150		Not enough memory to create the PDF file. Free some disk space.
19.	160		Call SNS Helpdesk
20.	240		Call SNS Helpdesk
21.	260		Call SNS Helpdesk
22.	290		Call SNS Helpdesk
23.	300		Call SNS Helpdesk
24.		115	Advise the user to check working folder and check the access rights and check if the user could create the files inside that directory.
25.		116	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.
26.		117	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.
27.		118	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.
28.		119	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.
29.		120	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.
30.		121	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.
31.		122	Report to SNS with the Log File. Packager.log file can be found in Workingfolder\Packager\mmdd\ in the users PC.

Sno.	Error Code	Error Message	Follow-up Action Needed
Error Messages for KMS :			
1.	1	SNS_CFERR_INFILE_READ_ERR	Call SNS Helpdesk
2.	2	SNS_CFERR_INFILE_OPEN_ERR	Call SNS Helpdesk
3.	3	SNS_CFERR_OUTFILE_WRITE_ERR	Call SNS Helpdesk
4.	4	SNS_CFERR_OUTFILE_OPEN_ERR	Call SNS Helpdesk
5.	5	SNS_CFERR_INFILE_FORMAT_ERR	Call SNS Helpdesk
6.	6	SNS_CFERR_CONFIGFILE_OPEN_ERR	Call SNS Helpdesk
7.	7	SNS_CFERR_ERRORFILEDIR_DOES_NOT_EXIST	Call SNS Helpdesk
8.	8	SNS_CFERR_CERTTEXTFILE_READ_ERR	Call SNS Helpdesk
9.	9	SNS_CFERR_CERTTEXTFILE_OPEN_ERR	Call SNS Helpdesk
10.	10	SNS_CFERR_CERTTEXTFILE_CLOSE_ERR	Call SNS Helpdesk
11.	20	SNS_CFERR_ENCRYPT_FLAG_INVALID	Call SNS Helpdesk
12.	21	SNS_CFERR_DIGEST_NULL	Call SNS Helpdesk
13.	22	SNS_CFERR_TOKEN_TYPE_INVALID	Call SNS Helpdesk
14.	23	SNS_CFERR_CERTLIST_NULL	Call SNS Helpdesk
15.	24	SNS_CFERR_CERTTYPE_INVALID	Call SNS Helpdesk
16.	25	SNS_CFERR_COUNT_BUFFER_NULL	Call SNS Helpdesk
17.	26	SNS_CFERR_CERT_COUNT	Call SNS Helpdesk
18.	27	SNS_CFERR_RECEIPIENT_CERT_REQ	Call SNS Helpdesk
19.	28	SNS_CFERR_SEARCH_CRITERIA_NOT_INITIALIZED	Call SNS Helpdesk
20.	29	SNS_CFERR_SIZE_INCORRECT	Call SNS Helpdesk
21.	30	SNS_CFERR_MAILBOX_ID_INVALID_LEN	Call SNS Helpdesk
22.	31	SNS_CFERR_SIGN_VRFY_FAIL	Call SNS Helpdesk
23.	32	SNS_CFERR_NRIC_MAILBOX_NULL	Call SNS Helpdesk
24.	33	SNS_CFERR_SEAL_DT_BUFFER_NULL	Call SNS Helpdesk
25.	34	SNS_CFERR_CERT_BUFFER_NULL	Call SNS Helpdesk
26.	35	SNS_CFERR_CERT_NOT_FOUND	Call SNS Helpdesk
27.	36	SNS_CFERR_NO_CD	Call SNS Helpdesk
28.	37	SNS_CFERR_SEAL_DT_INVALID	Call SNS Helpdesk
29.	38	SNS_CFERR_INBUF_NULL	Call SNS Helpdesk
30.	39	SNS_CFERR_ERR_INVALID	Call SNS Helpdesk
31.	40	SNS_CFERR_NRIC_INVALID_LEN	Call SNS Helpdesk
32.	41	SNS_CFERR_REFNO_INVALID_LEN	Call SNS Helpdesk
33.	50	SNS_CFERR_PWD_INVALID	Invalid Smart card Password
34.	51	SNS_CFERR_PWD_EXPIRED	Smart card Password Expired
35.	52	SNS_CFERR_TOKEN_DEACTIVATED	Call SNS Helpdesk
36.	53	SNS_CFERR_CARDTOKEN_INFO_NOT_FOUND	Call SNS Helpdesk
37.	54	SNS_CFERR_FILETOKEN_INFO_NOT_FOUND	Call SNS Helpdesk
38.	55	SNS_CFERR_CFG_INVALID_TK_TYPE	Call SNS Helpdesk
39.	56	SNS_CFERR_CARDTOKEN_INIT_FAILED	Call SNS Helpdesk
40.	57	SNS_CFERR_TOKEN_MISMATCH	Call SNS Helpdesk
41.	58	SNS_CFERR_NEWPWD_INVALID	Call SNS Helpdesk
42.	59	SNS_CFERR_CONFIRMNEWPWD_INVALID	Call SNS Helpdesk
43.	60	SNS_CFERR_NEWPWD_MISMATCH	Call SNS Helpdesk
44.	61	SNS_CFERR_NEWPWD_USED_BEFORE	Call SNS Helpdesk

45	62	SNS_CFERR_TOKEN_NOT_DEACTIVATED	Call SNS Helpdesk
46	70	SNS_CFERR_CA_CERT_INVALID	Call SNS Helpdesk
47	71	SNS_CFERR_RECVER_NOT_COMMENCED	Call SNS Helpdesk
48	72	SNS_CFERR_RECVER_EXPIRED	Call SNS Helpdesk
49	73	SNS_CFERR_RECVER_REVOKED	Call SNS Helpdesk
50	74	SNS_CFERR_RECVER_COMPROMISED	Call SNS Helpdesk
51	75	SNS_CFERR_SENDER_NOT_COMMENCED	Call SNS Helpdesk
52	76	SNS_CFERR_SENDER_EXPIRED	Call SNS Helpdesk
53	77	SNS_CFERR_SENDER_REVOKED	Call SNS Helpdesk
54	78	SNS_CFERR_SENDER_COMPROMISED	Call SNS Helpdesk
55	79	SNS_CFERR_CRL_INVALID	Call SNS Helpdesk
56	80	SNS_CFERR_TOKEN_CA_CERT_INVALID	Call SNS Helpdesk
57	81	SNS_CFERR_CERT_COMPROMISED	Call SNS Helpdesk
58	-1	SNS_CFERR_CTX_INVALID	Call SNS Helpdesk
59	-2	SNS_CFERR_INTERNAL_ERR	Call SNS Helpdesk
60	-3	SNS_CFERR_DECRYPT_FAIL	Call SNS Helpdesk
61	-4	SNS_CFERR_CD_INIT_ERR	Call SNS Helpdesk
62	-5	SNS_CFERR_TK_INIT_ERR	Call SNS Helpdesk
63	-50	SNS_CFERR_CARDTOKEN_ACCESS	Call SNS Helpdesk
64	-51	SNS_CFERR_FILETOKEN_ACCESS	Call SNS Helpdesk
65	-101	SNS_CFERR_PRIVATE_KEY	Call SNS Helpdesk
66	-102	SNS_CFERR_PUBLIC_KEY	Call SNS Helpdesk
67	-103	SNS_CFERR_CERT_RETRIEVAL	Call SNS Helpdesk
68	-104	SNS_CFERR_CRL_RETRIEVAL	Call SNS Helpdesk

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